



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Case No. 44/2020

M/S Prime Steel Industries Pvt Ltd, Village Bated, Baddi-Barotiwala Road, Baddi, District Solan HP-174103
-The Complainant

Vs

1. Executive Director (Personnel), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Assistant Engineer, Electrical Sub-Division, HPSEB Ltd, Barotiwala, District Solan, HP-174103
3. Sr Executive Engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-173205

-The Respondents

Date: 11/01/2021 (11:30 AM)

Present for:

The Complainant: None

The Respondents: Er. Pratap Singh, AE Barotiwala

Interim Order

Case called, the Respondents were heard. The Counsel for the Complainant was not present. The Respondents informed that they have already complied the orders of the Consumer Grievance Redressal Forum in Complaint No. 1453/1/20/005, dated 18/03/2020 passed on 20/08/2020. The Counsel for the Complainant through email dated 11/01/2021 have informed that the refund has been given in the bill as adjustment however interest on refundable amount has not been given as per Consumer Grievance Redressal Forum regulations and corresponding regulations in the supply code which are implied even though a specific order regarding interest has not been given in the orders passed by CGRF.

The Respondents are directed to file their reply on affidavit duly notarized on or before 27/01/2021 indicating the status of refund made to the Complainant supported by relevant documents. The Complainant may file his rejoinder on or before 03/02/2021.



Orders reserved.

Given under my hand and Seal of the Office.

No. HPEO/Case-44/2020-21- 1174-77

Leupte
Electricity Ombudsman
Dated: 11/01/2021