



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 39/2020

✓ M/S S. G. International, Plot No. 47, Batolikalan, PO Baddi, Tehsil Baddi, District Solan HP-173205
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
 2. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Barotiwala, District Solan HP-174103
 3. The Sr Executive engineer, Electrical Division, HPSEB Ltd, Baddi, District Solan, HP-173205
 4. The Sr Executive Engineer, Electrical System Division, HPSEB Ltd, Nalagarh, District Solan, HP-174101
- Respondents

Present for:

The Complainant: Sh. Rakesh Bansal

The Respondents: Sh. Anil Kumar God, Advocate, Er. Pratap Singh, AE Barotiwala

Date: 07/12/2020 (11:30 AM)

Interim Order
(Admission Hearing)

Case called, both parties were heard. The reply was due on 13/11/2020 but the Counsel for the Respondents informed that the delay is mainly due to legal vetting process. The Respondents filed their reply during the course of hearing and also provided copy to the Complainant.

The counsel for the Respondents further informed that the representative from the Respondents does not bring full record of the case and he is not being briefed timely regarding the cases. Since the non-filing of the replies by the Respondents is hampering the decision within the time frame specified in the Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondents need to speed up the legal and technical vetting process within the time frame specified in the Notice/ Interim Orders. The suggestion to speed up the process of legal and technical vetting will be communicated to the Respondent Board through separate communication.

The Complainant may file its rejoinder by 14/12/2020. The case is further listed for arguments on 11/01/2021 at 11:30 AM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 39/20)/2020-21- 1042-46

Leapt
Electricity Ombudsman

Dated: 07/12/2020