



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Case No. 45/2020

M/S Kundan Precision Components Pvt Ltd., Plot No. 9A, Sector-II, Parwanoo, District Solan, HP-173220
-The Complainant

Vs

1. Executive Director (Personnel), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. Assistant Executive engineer, Electrical Sub-Division, HPSEB Ltd, Parwanoo, District Solan, HP-173020
3. Sr Executive Engineer, Electrical Division, HPSEB Ltd, Parwanoo, District Solan, HP-173020

-The Respondents

Present for:

The Complainant: Sh. Rakesh Bansal

The Respondents: Sh. Anil Kumar God, Advocate, Sh. Dinesh Kumar, JOA (IT)

Date: 07/12/2020 (11:30 AM)

Interim Order
(Admission Hearing)

Case called, both parties were heard. The reply was due on 24/11/2020 but the Counsel for the Respondents informed that the delay is mainly due to legal vetting process. The Respondents filed their reply during the course of hearing and also provided copy to the Complainant.

The counsel for the Respondents further informed that the representative from the Respondents does not bring full record of the case and he is not being briefed timely regarding the cases. Since the non-filing of the replies by the Respondents is hampering the decision within the time frame specified in the Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the Respondents need to speed up the legal and technical vetting process within the time frame specified in the Notice/ Interim Orders and also provide timely brief to their counsel. The suggestion to speed up the process of legal and technical vetting will be communicated to the Respondent Board through separate communication.

On behalf of the Respondents, a JOA (IT) who was not aware of the case, was present. **The Respondent No. 3, Sr Executive Engineer, Electrical Division Parwanoo is hereby directed to appear in person alongwith counsel on next date of hearing.** The case is further listed for arguments on 11/01/2021 at 11:30 AM or immediately thereafter.

Given under my hand and Seal of the Office.

Leapt
Electricity Ombudsman
Dated: 07/12/2020



No. HPEO/Case-45/2020-21-

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