



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 46/2020

M/S Plato Industries Limited, Plot No. 10, Sector-3, Industrial area, Tehsil Kasauli, Parwanoo, District Solan, HP-173220
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyt Bhawan, Shimla-171004
2. Sr Executive Engineer, Electrical Division, HPSEBL, Parwanoo, District Solan, HP-173220
3. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Parwanoo, District Solan, HP-173220

- Respondents

Notice
(Admission Hearing)

A Complaint has been filed by M/S Plato Industries Limited, Plot No. 10, Sector-3, Industrial area, Tehsil Kasauli, Parwanoo, District Solan, HP-173220 under Regulation 28 (1) (b) and 37 (6) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 to make compliance of orders dated 20/08/2020 of Consumer Grievances Redressal Forum passed in Complaint No. 1421/1/20/003, dated 16/01/2020 with additional prayer to pay 15% interest on refund amount till the date of actual payment.

The case was referred for reconciliation by the parties in line with Regulation 34 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 on or before 03/12/2020. No communication has been received from both the parties.

The above said Complaint has been sent to the Respondents by post by the Complainant on 23/10/2020 and on 10/11/2020 (Revised). The Respondents are directed to submit their reply **supported by affidavit duly notarized** on or before 18/12/2020 positively. The Complainant may file their rejoinder by 21/12/2020. The case is listed for admission Hearing on 21/12/2020 at 11:30 AM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 46/20)/2020-21- 1037-40

Lepto
Electricity Ombudsman
Dated: 04/12/2020