



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
**SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002**  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 41/2020**

**M/S Krishna Plastic Industries, Village Beli Deor, Tehsil Nalagarh, District Solan HP-173205**  
**- Complainant**

Vs

1. ✓ **Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004**
  2. **The Assistant Executive Engineer (E), Electrical Sub-Division-II, HPSEBL, Nalagarh, District Solan HP-174101**
  3. **The Sr Executive engineer, Electrical Division, HPSEB Ltd, Nalagarh, District Solan, HP-174101**
  4. **The Sr Executive Engineer, Electrical System Division, HPSEB Ltd, Nalagarh, District Solan, HP-174101**
- Respondents**

**Notice**

A Complaint has been filed by M/S Krishna Plastic Industries, Village Beli Deor, Tehsil Nalagarh, District Solan HP-173205 under Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 to quash or modify orders of Consumer Grievances Redressal Forum dated 25/07/2019 passed in Complaint No. 1432/4/18/061, dated 05/10/2018 in addition to relief in respect of IDC demanded and order interest @15% on amount claimed in excess and kept by the Respondents.

The case was referred for reconciliation by the parties in line with Regulation 34 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 on or before 24/10/2020. The reconciliation meeting called by Respondent No. 3 on 21/10/2020 was not attended to by the Complainant as confirmed vide communication dated 23/10/2020.

The above said Complaint has been sent to the Respondents by post by the Complainant on 29/09/2020. The Respondents are directed to submit their reply on or before 13/11/2020 positively. The Complainant may file their rejoinder by 20/11/2020. The case is listed for admission Hearing on 05/12/2020 at 11:30 AM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 41/20)/2020-21- 776-A

*Leapt*  
Electricity Ombudsman  
Dated: 26/10/2020