



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 27/2020

✓ Sh. Vineet Kumar S/O Sh Sushil Sharma, R/O Vill Shungal, PO Kaithlighat, Tehsil Kandaghat,
District Solan, HP-173234 - Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Kandaghat, District Solan
HP-173215 - Respondents

Present for:

Complainant: None

Respondent: Mr Anil Kumar God, Advocate, Er Ramesh, AE ESD Kandaghat, Sh Shiv Raj, Sr
Asstt

Dated: 11/09/2020 (03:00 PM)

Interim Order
(Admission Hearing)

Case called, the counsel for the Complainant was not present and Respondents were heard. The Respondents informed that they have already clubbed the loads and started adjusting the 1/3rd amount for Rs 2,82,300/- through adjustment in energy bills since 28/09/2019. The Respondents are directed to include the procedure adopted by them in their reply while clubbing the load along with reasons for delay and specifically on non-implementation of the orders dated 15/11/2018 passed by Consumer Grievances Redressal Forum.

The Complaint has neither been filed on the proper format as prescribed in regulation 32 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 nor supported by affidavit and Vakalatnama/ authorization. The Complainant may file their complaint again on proper format supported by affidavit and Vakalatnama/ authorization on or before 18/09/2020 positively.

The Respondents to file their reply, supported by affidavit, on or before 26/09/2020. The Complainant may file their rejoinder on or before 03/10/2020.

The case listed for 09/10/2020 at 3:00 PM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 27/20)/2020-21- 508-10

Leupte
Electricity Ombudsman 11/09/2020
Dated: 11/09/2020