



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

Complaint No. 28/2020

✓ Moksh Guest House, Vill & PO Wagnaghat, Near J P University, Tehsil Kandaghat, District Solan,  
HP-173234 - Complainant

Vs

Executive Director (Personal), HPSEB Ltd, Vidut Bhawan, Shimla-171004  
The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Kandaghat, District Solan HP-  
173215 - Respondents

**Notice**

A Complaint has been filed by Moksh Guest House, Vill & PO Wagnaghat, Near J P University, Tehsil Kandaghat, District Solan, HP-173234 under Regulation 28 (1) (c) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 for non-implementation of orders of Consumer Grievances Redressal Forum dated 10/04/2018 passed in Complaint No. 1414/4/17/065, dated 23/11/2017.

The Complainant has made a prayer to direct the Respondents for Compliance of the orders of the CGRF in letter & spirit by way of making refund of 1/3<sup>rd</sup> amount of Rs 4,42,337/- alongwith 12% interest from the date of deposit till date of actual payment with additional prayer to refer the case to Hon'ble Himachal Pradesh Electricity Regulatory Commission in case of default of payment for initiating proceedings under Section 142 of Electricity Act, 2003.

The above said Complaint has been sent to the Respondents by post by the Complainant. The Respondents are directed to submit their reply on or before 11/09/2020 positively. The case is listed for admission Hearing on 11/09/2020 at 3:00 PM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 28/20)/2020-21- 422-24

*Leuptr*  
Electricity Ombudsman  
Dated: 25/08/2020