



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

**Complaint No. 30/2020**

✓ M/S Sunoxx International, VPO Panjhera, Tehsil Nalagarh, Distt Solan, HP-174101  
- Complainant

Vs

1. Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
2. The Assistant Executive Engineer (E), Electrical Sub-Division No. 2, HPSEBL, Nalagarh, District Solan HP-174101
3. Sr Executive Engineer, Electrical Division, HPSEBL, Nalagarh, HP-174101  
- Respondents

**Notice**

A Complaint has been filed by M/S Sunoxx International, VPO Panjhera, Tehsil Nalagarh, Distt Solan, HP-174101 with a prayer to modify the orders passed by Consumer Grievances Redressal Forum suitably and also to direct Respondents to implement orders dated 15/07/2020 in Case No. 1432/4/19/066, dated 17/12/2019 to the extent of relief directed by CGRF amounting to Rs 11,31,000/- with interest since the release of power connection i.e. on 11/04/2018 till the date of refund within the timeframe specified in Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013.


The Complainant have made additional prayer to report the matter to Himachal Pradesh Electricity Regulatory Commission in case of non-compliance of the orders.

The above said Complaint has been sent to the Respondents by post by the Complainant. The Respondents are directed to submit their reply on or before 11/09/2020 positively. The case is listed for admission Hearing on 11/09/2020 at 3:00 PM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 30/20)/2020-21-425-28,

  
Electricity Ombudsman  
Dated: 25/08/2020