



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 20/2020

✓ M/S Kundlas Loh Udyog, Village Balyana, PO Barotiwala, Tehsil Baddi, District Solan, HP-174103
– Complainant

Vs

Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
Assistant Engineer (E), Electrical Sub-Division, HPSEBL, Barotiwala, District Solan HP-174103
Sr Executive Engineer (E), Electrical Division, HPSEB Ltd, Baddi, District Solan HP 174103

Present for:

- Respondents

Complainant: Sh. Rakesh Bansal & Sh. Sh. Mohit Pathak
Respondent: Mr Anil Kumar God, Advocate

Dated: 22/08/2020 (03:00 PM)

Interim Order
(Last heard on 18/07/2020)

Reply by the Respondent Board and rejoinder by the Complainant have been submitted. Sh. Anil Kumar God for Respondents admitted that despite his request and directions of Electricity Ombudsman in Interim Orders dated 18/07/2020 in the case, still he was not provided the copy of the complaint and he was also not briefed about the case. The Respondents are hereby again directed to provide complete copy of the Complaint to their counsel and also brief him in future about the case.

Further, the casual attitude of Respondents is hampering the adjudication process to be completed within the timelines specified under the Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. Sr Executive Engineer, Electrical Division Baddi and Assistant Engineer, Electrical Sub-Division Barotiwala are hereby directed to appear in person alongwith their counsel in the next date of hearing failing which necessary action under Regulation 37 (6), recommending appropriate action by the Commission under the provisions of the Act shall be initiated. This time, Managing



Accepted

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Director of the HPSEB Ltd shall be advised through separate communication to take appropriate action on non-compliance of orders of this office against the erring officers.

The case is listed for final arguments on 05/09/2020 at 3:00 PM or immediately thereafter. Given under my hand and seal of this office.



No. HPEO/(Case No. 20/20)/2020-21- 398-401

Leipt
Electricity Ombudsman 22/08/2020

Dated: 22/08/2020