



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 19/2020

M/S Shree Siddi Vinayak Forging Pvt Ltd, Village Nangal Uparala, Near Chknipul Swarghat Road,
Nalagarh, District Solan, HP-174101 – Complainant

Vs

Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
Assistant Engineer (E), ESD No. 2, HPSEBL, Nalagarh, District Solan HP-174101
Sr Executive Engineer (E), Electrical Division, HPSEB Ltd, Nalagarh, District Solan HP 174101
Sr Executive Engineer (E), Electrical System Division, HPSEB Ltd, Nalagarh, District Solan HP 174101

- Respondents

Present for:

Complainant: Sh. Rakesh Bansal & Sh. Mohit Pathak
Respondent: Mr Anil Kumar God, Advocate

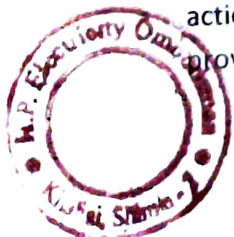
Dated: 22/08/2020 (03:00 PM)

Interim Order
(Last heard on 18/07/2020)

Reply by the Respondent Board submitted through e-mail dated 21/08/2020. The Complainant to file their rejoinder by 29/08/2020.

Sh. Anil Kumar God for Respondents admitted that despite his request and directions of Electricity Ombudsman in Interim Orders dated 18/07/2020 in the case, still he was not provided the copy of the complaint and he was also not briefed about the case. The Respondents are hereby again directed to provide complete copy of the Complaint to their counsel and also brief him in future about the case.

Further, the casual attitude of Respondents is hampering the adjudication process to be completed within the timelines specified under the Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. Sr Executive Engineer, Electrical Division Nalagarh, Sr Executive Engineer, Electrical System Division Nalagarh and Assistant Engineer, ESD-II, HPSEB Ltd Nalagarh are hereby again directed to appear in person alongwith their counsel on the next date of hearing failing which necessary action under Regulation 37 (6), recommending appropriate action by the Commission under the provisions of the Act shall be initiated. This time, Managing Director of the HPSEB Ltd shall be



Accepted
22/8/2020



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advised through separate communication to take appropriate action on non-compliance of orders of this office against the erring officers.

The case is listed for final arguments on 05/09/2020 at 3:00 PM or immediately thereafter. Given under my hand and seal of this office.



Leapt
22/8/2020
Electricity Ombudsman

No. HPEO/(Case No. 19/20)/2020-21- *393-97*

Dated: 22/08/2020