



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 26/2020

✓ M/S Koyla Industries, 11-B, Industrial Area Ratti, Sundernagar, District Mandi HP-175008
- Complainant

Vs

Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Ner Chowk, District Mandi,
HP-175008.

- Respondents

Interim Order

A Complaint has been filed by Koyla Industries, 11-B, Industrial Area Ratti, Sundernagar, District Mandi HP-175008 under Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the order dated 14/07/2020 passed in Complaint No. 2233/4/19/051, dated 14/10/2019 by CGRF Shimla with a prayer to set aside the orders being illegal, arbitrary, unreasonable, Contrary to the facts of the case, non-speaking against the principle of natural justice and further set-aside the demand raised by the Respondent Board with additional application with prayer to direct the Respondents not to disconnect the electricity supply of the applicant during the pendency of the appeal/ representation qua the remaining disputed amount.

The above said Complaint has been sent to the Respondents by post by the Complainant. The Complainant is directed to submit proof of having deposited with the Respondents an amount up to a level of 50% of the disputed amount within a period of two weeks but not later than 29/08/2020 positively.

The payer of the Complainant to direct Respondents not to disconnect the electricity supply of the applicant during the pendency of the present complaint from claiming balance disputed amount is granted. The Respondents are directed not to disconnect the electricity supply of the Complainant during the pendency of the Complaint.

The Respondents are further directed to submit their reply on or before 11/09/2020 positively. The Complainant may submit their rejoinder latest by 19/09/2020. The case shall be listed in due course of time.

Given under my hand and seal of this office.



No. HPEO/(Case No. 26/20)/2020-21- 377-79

Leipta
Electricity Ombudsman

Dated: 17/08/2020