



**HIMACHAL PRADESH ELECTRICITY OMBUDSMAN**  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: [ombudsmanelectricity.2014@gmail.com](mailto:ombudsmanelectricity.2014@gmail.com)

In the matter of:

Complaint No. 25/2020

✓ M/S Mahamaya Infrastructure Pvt Ltd, Hotel Taj, Bana, Theog, District Shimla-171201  
– Complainant

Vs

Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004  
Sr Executive Engineer (E), Electrical Division, HPSEB Ltd, Theog, Distt Shimla, HP-171201.  
The Assistant Executive Engineer (E), Electrical Sub-Division, HPSEBL, Theog, Distt Shimla, HP  
171201.

- Respondents

**Notice**  
**(Admission Hearing)**

A Complaint has been filed by M/S Mahamaya Infrastructure Pvt Ltd, Hotel Taj, Bana, Theog, District Shimla-171201 under Regulation 28 (1) (b) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013 against the order dated 13/07/2020 passed in Complaint No. 1241/3/19/046 by CGRF Shimla with a prayer to reverse and set-aside the same by allowing the representation of the Appellant Company with additional prayer to direct the Respondent not to disconnect the electricity supply of the applicant during the pendency of the appeal/ representation qua the remaining disputed amount.

The above said Complaint has been sent to the Respondents by post. The Complainant is directed to submit proof of having deposited with the Respondents an amount up to a level of 50% of the disputed amount within a period of one week but not later than 19/08/2020 positively.

The payer of the Complainant to direct Respondent not to disconnect the electricity supply of the applicant during the pendency of the appeal/ representation qua the remaining disputed amount is granted. The Respondents are directed not to disconnect the electricity supply of the Complainant during the pendency of the Complaint.

The Respondents are further directed to submit their reply on or before the next date of hearing positively. The case is listed for 29/08/2020 at 3:00 PM or immediately thereafter.

Given under my hand and seal of this office.



No. HPEO/(Case No. 25/20)/2020-21-

372-75,

Electricity Ombudsman

Dated: 11/08/2020

Loypto  
11/8/2020