



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN  
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002  
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

No. HPEO/(Case No. 15/20)/2020-21- 366-68

Dated: 05/08/2020

M/S SMSN Continental Private Ltd, Village & PO Kala Amb, Mauja Kheri, Tehsil Nahan, Distt Sirmour HP-173030

– Complainant

Vs

Sr Executive Engineer (E), Electrical Division, HPSEB Ltd, Nahan, Distt Sirmour HP-173001

Assistant Executive Engineer (E), Electrical Sub-Division, HPSEB Ltd, Kala Amb, Distt Sirmour HP - 173030

- Respondents

Complaint No. 15/2020

*Interim Order  
(Case previously heard on 25/07/2020)*

The Complainant have made additional submissions on 05/08/2020 with prayer to either recall the condition to deposit 50% of the disputed amount or have sought additional time of eight weeks to deposit the same. Since pre-condition of depositing 50% of the disputed amount is not discretionary and is mandatory under Regulation 33 (1) (g) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013, the condition to deposit the 50% of disputed amount can't be recalled as prayed. However, the Interim Orders dated 25/07/2020 issued are modified to the following extent:

“The Complainants are hereby directed to submit proof of having deposited 50% of the disputed amount with the Respondents on or before next date of hearing i.e. by 29/08/2020 positively.”

Issued under my hand and seal of the office.



*Leipte*  
05/08/2020  
Electricity Ombudsman