



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

No. HPEO/case-23/2020-21- 300-03

Dated: 15/07/2020

To

The Assistant Executive Engineer (E),
Electricity Sub-Division No. 2,
HP State Electricity Board Limited,
Nalagarh, District Solan HP 174101

Subject: Notice in Case No. 23/2020 titled M/S Vardhman Polytex Ltd vs HPSEB Ltd

Enclosed find herewith a case bearing registration No. 23/2020 received on 13/07/2020 in this office from M/S Vardhman Polytex Limited, Village Nangal Nichla, Swarghat Road, Nalagarh, 174101 against the orders passed by the Consumer Grievance Redressal Forum (CGRF) in complaint No. 1432/2/19/022 announced on 22/10/2019.

Please refer to Regulation 34 of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations, 2013. You are, through this notice, in accordance with the provisions of the Regulations stated above, requested to reconcile the matter with M/S Vardhman Polytex Limited, Village Nangal Nichla, Swarghat Road, Nalagarh, 174101 HP. Electricity Ombudsman is also ready to mediate the matter between the parties, if desired so.

Please convey your acceptance, if you wish to negotiate with the other party either on your own effort through reconciliation or through mediation of this office so that further action could be taken in accordance with provisions of the Regulations. In case you don't wish to either reconcile with the other party or mediate through this office, this office may be intimated as soon as possible so that the case could be further listed for admission hearing.

Sincerely,

RP
15/7

Electricity Ombudsman

DA/- As Above

Copies forwarded to the following for information please:

1. The Executive Director (EDP), HPSEB Limited, Vidyut Bhawan, Shimla-171004 HP
2. The Sr Executive Engineer, Electrical Division, HPSEB Ltd, Nalagarh HP-174101.
3. M/S Vardhman Polytex Limited, Village Nangal Nichla, Swarghat Road, Nalagarh, 174101. They are also requested to reconcile the matter with AEE (E), ESD No. 2, HPSEB Ltd Nalagarh or offer acceptance for mediation by Electricity ombudsman. In case reconciliation or mediation is not acceptable, the same may be intimated as soon as possible so that case could be list for admission hearing.

RP
15/7

Electricity Ombudsman