



HIMACHAL PRADESH ELECTRICITY OMBUDSMAN
SHARMA SADAN, BEHIND KEONTHAL COMPLEX, SHIMLA-171002
Phone: 0177-2624525, email: ombudsmanelectricity.2014@gmail.com

In the matter of:

Complaint No. 19/2020

M/S Shree Siddi Vinayak Forging Pvt Ltd,
Village Nangal Uparala, Near Chknipul Swarghat Road,
Nalagarh, District Solan, HP-174101

– Complainant

Vs

Executive Director (Personal), HPSEB Ltd, Vidyut Bhawan, Shimla-171004
Assistant Engineer (E), ESD No. 2, HPSEBL, Nalagarh, District Solan HP-174101
✓ Sr Executive Engineer (E), Electrical Division, HPSEB Ltd, Nalagarh, District Solan HP 174101
Sr Executive Engineer (E), Electrical System Division, HPSEB Ltd, Nalagarh, District Solan HP 174101

- Respondents

Present for:

Complainant: Sh. Rakesh Bansal & Sh. Shashi Kant Sharma
Respondent: Mr Anil Kumar God, Advocate

Dated: 18/07/2020 (03:00 PM)

*Interim Order
(Admission Hearing)*

Sh. Rakesh Bansal appearing for Complainant briefed about the case. Since the Consumer Grievance and Redressal Forum (CGRF) vide orders dated 25/07/2019 had given six months for the respondents to provide initial estimate and subsequent account of expenditure to the Complainants. The respondents have not furnished the account by 25/01/2020 as ordered by the CGRF. The Complainants filed the case on 19/03/2020 in this office (Acknowledged on 12/06/2020 in the office of undersigned due to Pandemic lockdown conditions) he requested for condonation of delay as prayed at point e) of their prayer.

Sh Rakesh Bansal further informed that they have deposited Rs 52,36,000/- on 21/03/2020 in line with first proviso of Regulation 33 (1) of Himachal Pradesh Electricity Regulatory Commission (Consumer Grievance and Redressal Forum and Ombudsman) Regulations, 2013 with ESD-II Nalagarh to make the deposit at 50% level.

Sh. Anil Kumar God for Respondents requested for time to file the reply. Further, the counsel for respondents admitted that he was not having the copy of the complaint with him and he was also not briefed about the case.

Although Sh Anil Kumar God requested to contest the condonation of delay in reply however, the Prayer for condonation of delay accepted and granted. After hearing the initial submissions, the respondents were directed to file their reply within three weeks and the

Re P-10



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complainants were directed to file their rejoinder, if any, within two weeks thereafter. The respondents are hereby further directed to provide complete copy of the Complaint to their counsel and also brief him in future about the case. The casual attitude of respondents has wasted the time of this Forum. Further, Sr Executive Engineer, Electrical Division Nalagarh, Sr Executive Engineer, Electrical System Division Nalagarh and Assistant Engineer, ESD-II are hereby directed to appear in person alongwith their counsel in the next date of hearing.

The case listed for 22/08/2020 at 3:00 PM or immediately thereafter. Given under my hand and seal of this office.



No. HPEO/(Case No. 19/20)/2020-21- 311-15

Lupta
Electricity Ombudsman

Dated: 18/07/2020